

## ***Whistle Blowing***

### **Statement of intent**

We would always encourage staff, parents and volunteers to address any concerns to the Pre-School Leader or management team as outlined in our [Complaints Policy](#) and [Safeguarding Children Policy](#). We recognise that there must always be opportunities for the reporting of concerns regarding the setting to an outside agency if concerns are not satisfactorily dealt with within the setting or if the person concerned feels unable to approach anyone within the setting regarding their concerns.

### **Aims**

- To encourage those with concerns to follow the internal Pre-School procedures for dealing with these concerns.
- To make an assurance that anyone reporting a concern will be listened to, taken seriously and appropriate action taken as per policy.
- No one reporting a concern will be unfairly discriminated against as a result of raising their concern.
- To communicate suitable points of contact for whistle blowing should the internal procedures fail to adequately address an issue or should the complainant, for any reason, feel unable to make use of these procedures.

### **In order to fulfil these aims**

- All staff, parents and volunteers are given access to the policy documents and encouraged to read them. Staff and volunteers should sign to say they have read the policy documents. Parents are provided with a summary of the policy documents and can access the full policy documents both in the lobby and online.
- Any staff or committee member who receives a complaint must deal with it as per policy.
- Any staff, parent or volunteer who wishes to raise concerns with an outside agency may contact one of the numbers below.

### **Contact details**

Children's Help Desk (Gloucestershire Safeguarding Children Board) 01452 426565  
OfSTED, The national Business Unit, OfSTED, Piccadilly Gate, Store Street, Manchester,  
M1 2WD, 0300 123 1231  
Local Authority Designated Officer for Allegations (LADO) 01452 426994 or 583638